



Axos Bank welcomes Jenius Bank customers.



Welcome to banking built around you. At Axos, we believe banking should be straightforward, transparent, and designed to fit your life. As a digital-first bank, we make it easier to manage your money with simple tools, helpful support, and accounts designed to keep up with the way you bank today.

We're proud to welcome Jenius Bank customers to Axos. It's a transition grounded in a shared commitment to customer-focused banking, and we look forward to supporting you with the products, services, and digital experience you need to move forward with confidence.

What you can expect from Axos.

Banking that works on your terms.

Our digital banking experience is designed to make managing your money easier. With intuitive online and mobile banking tools, you can move money, monitor your accounts, and stay in control wherever life happens.

Support when you need it.

Our team is ready to help during business hours for real-time support. Prefer to reach out on your own schedule? Send us a secure message anytime and we'll take it from there.

A smarter way forward.

We're continually evolving to deliver better banking experiences, with modern tools and practical solutions built around your needs. We're excited to welcome Jenius Bank customers to Axos and look forward to serving you starting 5/4/26.

Want to learn more?

Visit axosbank.com/jenius for the latest news and information.

Questions about the conversion to Axos Bank?

We are here to help with any questions you may have about the upcoming transition to Axos Bank. In addition to the common questions below, you can visit www.axosbank.com/jenius for all important details regarding your account.

Who is Axos Bank?

Axos Bank is an FDIC insured financial services company proudly serving our clients for over 25 years. With over \$28 billion in assets, we are one of the first digital banks, offering banking services exclusively online. We maintain our digital first mission to challenge traditional banking and empower customers through technology.

When will the transition take place?

Axos Bank will initiate the transition of Jenius accounts at the beginning of May 2026. You will be able to register for our online banking platform at axosbank.com to access your account as early as May 4, 2026. More information about our online and mobile banking platforms will be provided to you prior to the transition.

What changes should I expect with my account during the transition to Axos Bank?

Our goal is to make this transition as seamless as possible for you. After the transition, your Jenius High Yield Savings account will be converted to an Axos Bank Advance Savings account. Your account number and profile details are expected to remain the same. A Product Change Notice will be provided to you with additional details.

How will my direct deposit or transfers be affected?

All direct deposits, scheduled transfers, and payments will need to be updated once your account has been converted. We recommend that you provide the Axos Bank routing number: 122287251 to your employer, benefits provider, or relevant financial institutions for transactions with an effective date of May 4, 2026 and after. Your account number is expected to remain the same.

What do I need to know about the new online banking platform?

To access your account, you will need to register for our online banking platform at axosbank.com, or download our mobile app. The Axos Bank mobile app can be downloaded from Google Play or iOS App Store. More information about our online and mobile banking platforms will be provided to you prior to the transition.

How can I reach you if I have a problem?

Axos Bank offers our customers 24/7 support. During the transition, we recommend contacting our specialized support team Monday - Friday between 6:00am - 6:00pm PST at (888) 965-8680. You can also chat with an agent or send a secure message from our online banking platform.

Bank products and services are offered by Axos Bank. All deposit accounts through Axos Bank brands are FDIC insured through Axos Bank. All deposit accounts of the same ownership and/or vesting held at Axos Bank are combined and insured under the same FDIC Certificate 33546. All deposit accounts through Axos Bank brands are not separately insured by the FDIC from other deposit accounts held with the same ownership and/or vesting at Axos Bank. NMLS# 524995

Refer to our Deposit Account Agreement and Schedule of Fees for a detailed comparison of the products and services we offer.

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